



Adult Drug & Alcohol Case Management

About HSAO

HSAO Drug & Alcohol Case Management Unit helps Allegheny County residents access treatment and services related to the goal of addiction recovery. Case Management is a voluntary service, offering the benefit of having an advocate who can coordinate services that ensure progress toward recovery goals. Research shows clients with case managers stay in recovery longer and have a lower recidivism rate.

The Process

HSAO Case Managers can assist clients in the following ways:

- **Screening** - Identifying the presence of a possible substance use concern, collect information to determine any needs which may result in a referral for detox
- **Evaluation** - Identifying need for drug and alcohol treatment and other concerns which may affect a client's recovery.
- **Referral** - Case manager will make a referral to an appropriate treatment facility, monitor progress, and provide advocacy, and will also connect to other resources as needed



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Our Mission Statement

Our mission is to empower individuals, families and communities by improving their quality of life through specialized, personalized, enhanced and effective service coordination.

Recovery Support

There may still be additional needs which unresolved, can make continued recovery difficult. Case managers can assist with linking to the following resources:

- Housing
- Child Care
- Education and/or job training
- Employment
- Basic needs (food, clothing, etc.)
- Transportation
- Substance Abuse Treatment
- Legal problems
- Mental Health
- Physical Health
- Family and social concerns
- Life skills (budgeting, resume building, etc.)

Crisis Intervention and Support Groups

CRISIS INTERVENTION:
Resolve Crisis Network
1(888) 796-8226

SUPPORT GROUPS:
Alcoholics Anonymous
412- 471-7472

Narcotics Anonymous
412- 391-5247